



community  
**firststep**  
Creating Opportunities

**50**  
YEARS

**50 YEARS OF CREATING  
IMPACT WITH HEART**

# BY THE COMMUNITY, FOR THE COMMUNITY

Born from the hearts of local volunteers and fueled by the vision to effect positive change, Community First Step originated as Fairfield Neighbourhood Centre in 1973. Harnessing a dynamic approach to community development, we quickly became a cornerstone resource for locals and neighbouring communities alike. Over the past five decades, our services have expanded to address the evolving needs of South West Sydney, prioritising the empowerment of the most disadvantaged groups and fostering social connection. Our transformation into Community First Step in 2007 marked a pivotal moment, enabling us to broaden our reach and offer a comprehensive range of services tailored to meet the diverse needs of our community. Today, we continue to grow and adapt, guided by our unwavering commitment to local capacity building and social inclusion, ensuring that no one is left behind as we collectively shape a better, more equitable future for all.

## CREATING IMPACT, CHANGING LIVES


Discover the impactful ways Community First Step supported the communities of South West Sydney last year:



**22,000+**  
Families benefited from our support



**99.5%**  
of community services clients found us helpful for their needs



**84%** of young people gained new skills through education, employment, wellbeing and life skills workshops


We supported more than



**3800**



young people across all our youth programs



**216**  
Parents supported through parenting programs




**504** Children participated in our Multicultural and Supported Playgroups



**50+**

Families trusted us to provide services for their family member with a disability



Over two-thirds of parents reported improved family functioning



**627** Children supported in our Out of School Hours and Occasional Care Services



**56**

Children graduated from our School Readiness Program

## MEASURING OUR SOCIAL IMPACT

Community First Step worked in collaboration with Urbis to measure the value of the community services work we deliver through a Social Impact Analysis.

This analysis found that for every \$1 invested in Community First Step's work, society receives \$2.88 in social and economic returns.



This means that last financial year alone, over



**\$5 Million**

of social benefits were generated through our community services work.

The strength of these outcomes indicate that the community services work delivered by Community First Step is producing significant benefits for the people of South West Sydney and the broader community, helping to shape a better future.

“

*I felt so isolated when I first came to Australia. It was me and my 3 children... I didn't have any support or know how things worked. Community First Step helped me find a job, talk with the schools, manage money... I met other people like me that I could talk to and got parenting support. They helped me be more confident and find my place here.*

- Recently arrived mother

# SUPPORT US

Community First Step has an ambitious vision dedicated to supporting and empowering the communities of Fairfield and South West Sydney.


With your help, we can continue to address personal, social and economic inequity through innovative programs, community development initiatives, and advocacy efforts.

If you would like to learn more about our work and how you can support us, scan the QR Code, or visit [www.cfs.asn.au/support-us](http://www.cfs.asn.au/support-us).

Together, we can continue to create impact with heart for the lives of people in Fairfield and South West Sydney.



 [www.cfs.asn.au](http://www.cfs.asn.au)

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